







Florida, MA

Hawley, MA

Monroe, MA

Savoy, MA

Four Towns Broadband Committee Meeting Minutes - Draft

A virtual meeting of the FHMS Four Towns Broadband Committee took place on Thursday, August, 19, 2021. (Note: Due to atmospheric difficulties this meeting was **not** recorded electronically.)

In Attendance:

Hawley: Lark Thwing* & Rick Kean

Florida: Christine Dobbert*
Monroe: David Gagne*

Savoy: Melanie Glynn* & Sarah Satterthwaite

DesignNine: Jack Maytum WiValley: Brian Foucher

Otelco: Trevor Jones (absent)

Interisle: Steve Harris & Fred Goldstein

Minutes

Approved,

FHMS Four-Towns

Committee, 10/21/21

Additional Teleconference Participants:

Jason Burdick

Note: there may have been other callers who did not identify themselves.

Quorum, Call to Order

The Meeting was called to order at 4:37 pm.

Review and approve minutes from the June meeting

Minutes of the June meeting were approved unanimously as written.

> Welcome the newly appointed alternate town reps.

No new alternate reps were on the call.

^{*}Voting Members

> Project updates:

Status of sav-mha and sav-mhd poles

The two poles are fully installed, active, and able to serve customers.

Status of Borden Mountain permit

Fieldstone Consulting report

Brian indicated he has the report in hand, but he did not discuss the findings. It is part of the ENF submittal.

Article 97 legislation

The legislation is on the agenda and ready to go. Appraisal will be needed for the amount of land we will remove from conservation, likely a small \$\$\$ amount, to be paid by WiValley or if too large, by the four towns. Savoy will not be on the hook for these expenses.

- VHB consultants doing Environmental Notification Form etc.
 Draft Form has been submitted to WiValley.
- ENF submittal to MEPA (Massachusetts Environmental Policy Agency)
 Form has not been submitted. We are waiting for DCR signature on MESA forms.
- Support letters to MEPA

Need to resend once we submit the ENF to MEPA and get a file #. Awaiting signature from DCR on MESA form..

- Possible actions if MEPA approval before Article 97 approval
 - Obtain temporary approval to get started on the project.
 - Customer installations can start once full approval is received, hopefully in the near future, otherwise, depending on weather, we may have to wait until next spring.

Total installed customers and totals by town

A total of 295 customers have been connected:

- 72 in Florida;
- 93 in Hawley;
- 29 in Monroe; and,
- 101 in Savoy.
 295 total

Possible new pole locations

A new pole is needed on Tilton Road in Savoy, for which a hearing must be scheduled.

CBRS Deployment & issues

Brian said we have had much greater success with the newer high-gain CBRS antennas, with customers now receiving 25/3 Mbps or better service. These were not available until very recently.

> Network problems/issues/solutions/lost customers

Most complaints come from 900 MHz customers receiving intermittent service.

> Questions from attendees

Melanie raised issues re two Savoy customers. She also said that customers being charged for 25 Mbps are actually receiving less than 25/3 but more than 12/2 mbps. Brian explained that speed tests are conducted when nobody is on the network, the required protocol for the MBI tests, which likely explains the discrepancies.

Brian discussed hotspot deployment at the South County Road pole in Florida with Jason. Lark reported that hotspots appear to provide $\sim \! 18$ Mbps service. Rick said that was consistent with his experience, though his prime concern was the stability of his connection.

Kick Fear

> Other issues not anticipated at time of posting

There were none.

> Next meeting date/time/mode.

The next meeting was slated for October, date, time and mode TBD.

> Adjourn

The meeting was adjourned at 5:23 pm.

Respectfully Submitted,

They mg Harries